



The leader solution for mobile ticket management

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mashfrog

VIVATICKET

Mobile configuration guide

- 1.Download Link
- 2.iOS version
- 3.Android version
- 4.App

TicketWallet

configurazione app di test

This **step-by-step** will help you to download and install the demo app from our **enterprise distribution channel**.

This is a short guide that explains how to install the app and helps users complete the installation process step by step.



iOS



Android



Download TicketWallet

Your app for digital tickets — simple, fast, and secure. The easiest way to manage your digital tickets. Available for Android and iOS. Store, transfer, and access your tickets for sports events, concerts, corporate events, and much more.



Download app version basic

Android
version

iOS version

Download app version premium

Android
version

iOS version

Mobile Configuration Guide

Download PDF



ios

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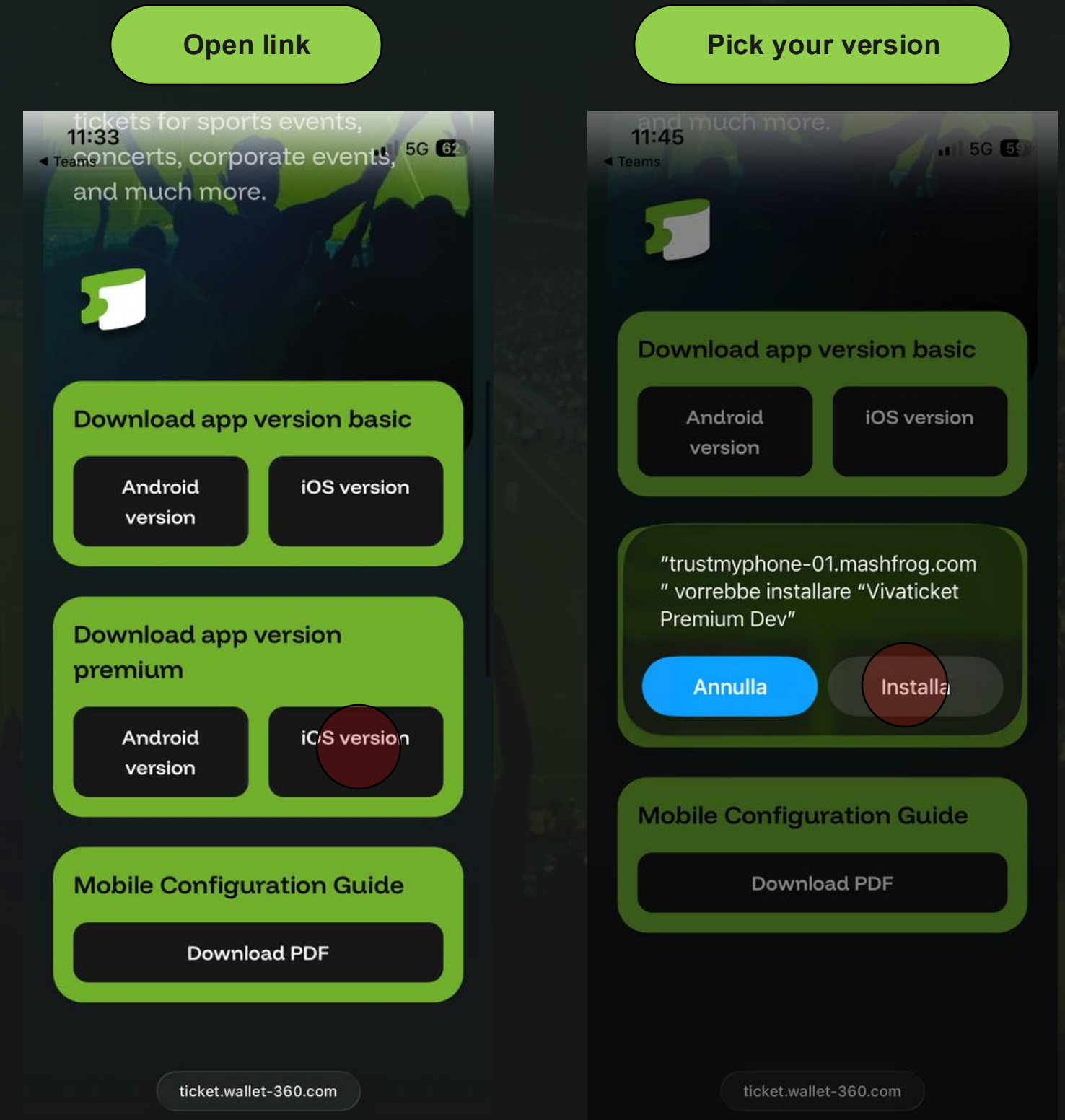
VIVATICKET

Download the app

To start the process download the app for iOS device from the link.

Make sure to use **use Safari Browser** to download the app.

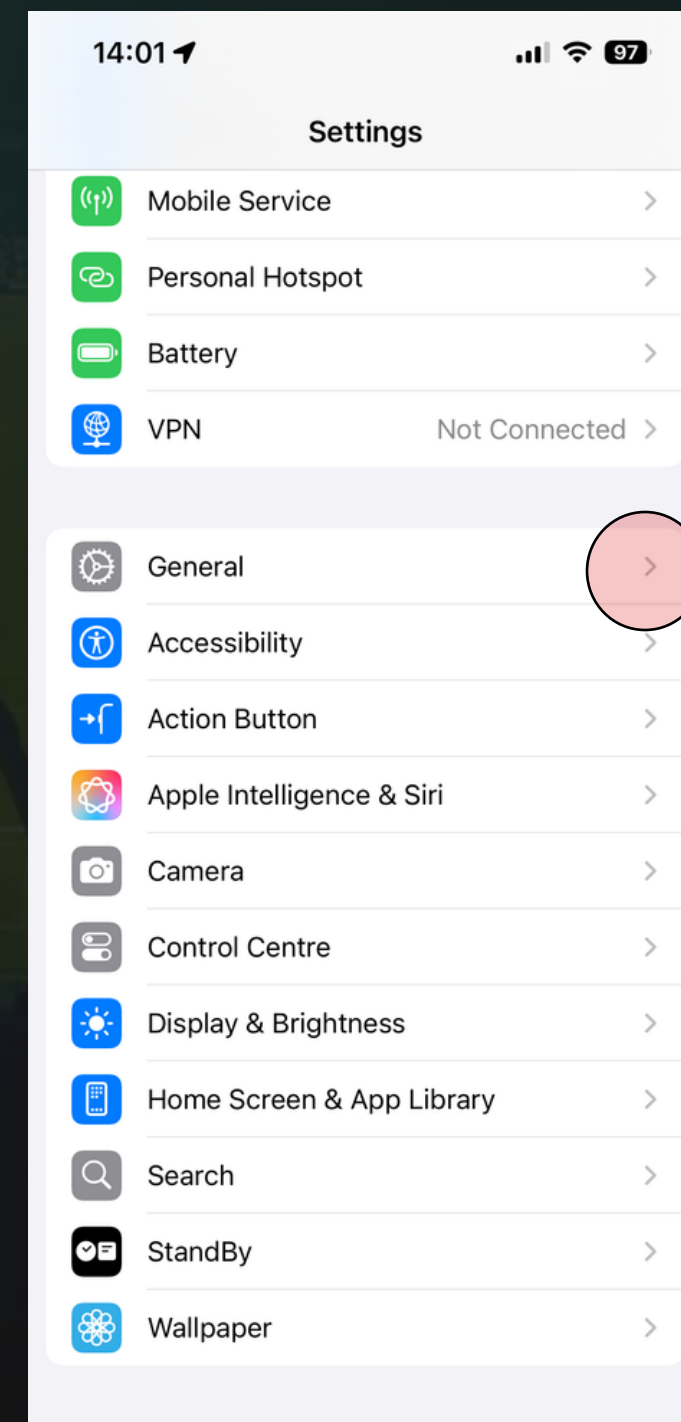
Tap the «**Download for iOS**» button and then confirm by selecting «**Install**».



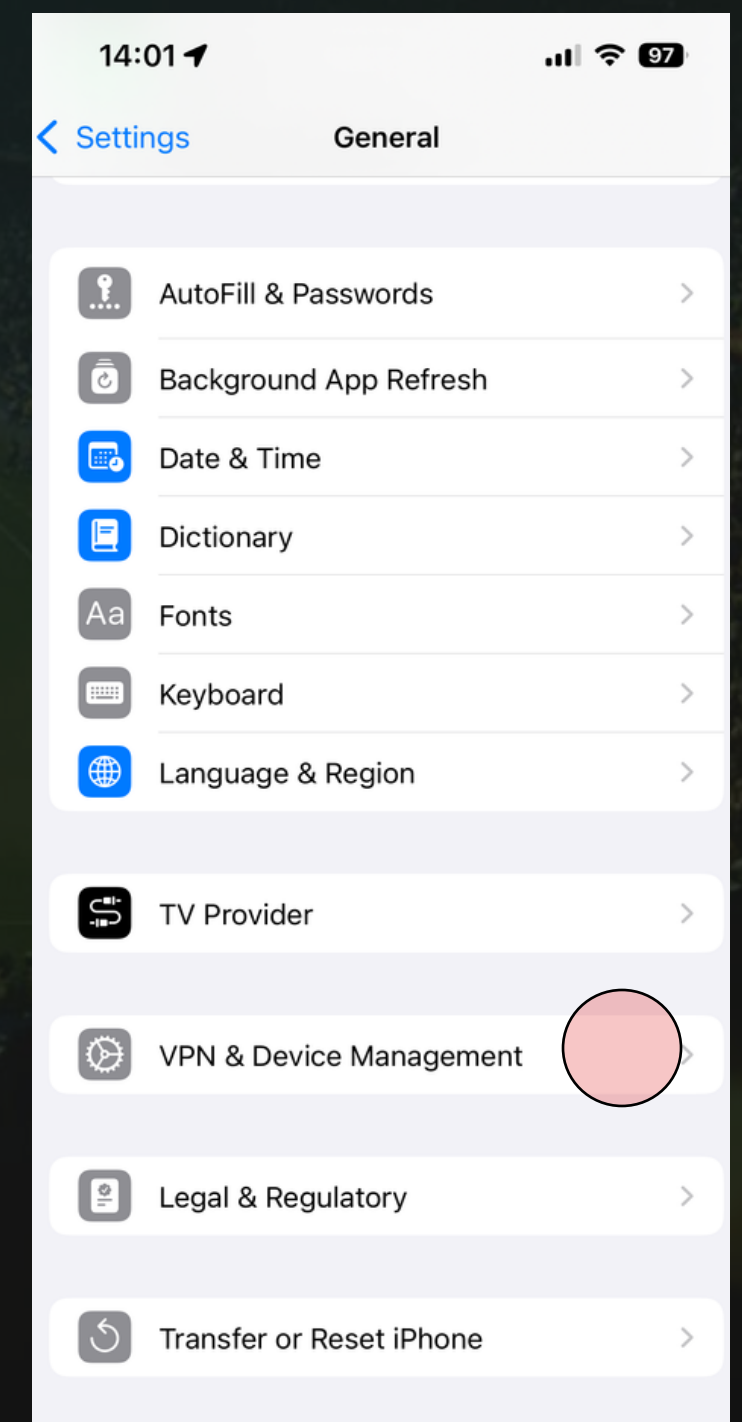
Install profile

After downloading the app, go to **Settings -> General -> VPN & Device Management** to manage the installation profile and allow the app to be run.

Go to Settings -> General



VPN & Device Management



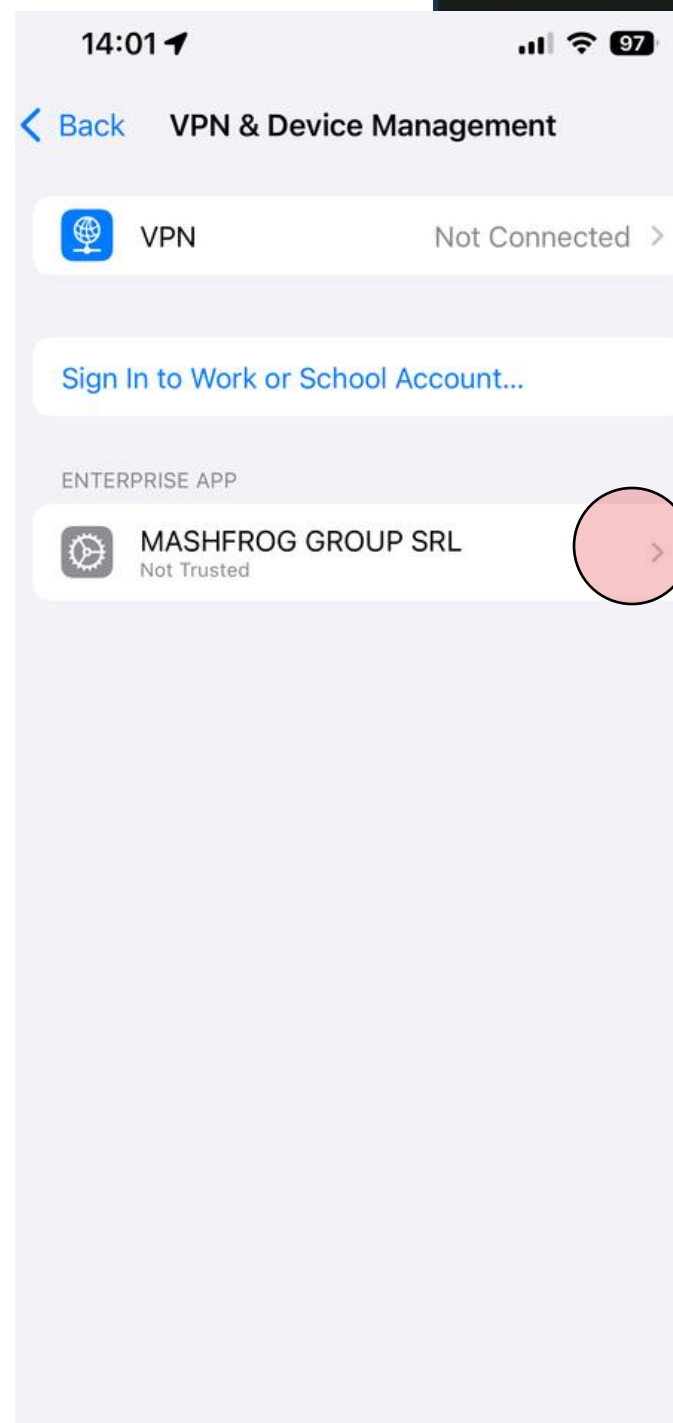
Finish the config

Tap on the new voice «**Mashfrog group SRL**» and «**Trust Mashfrog group SRL**».

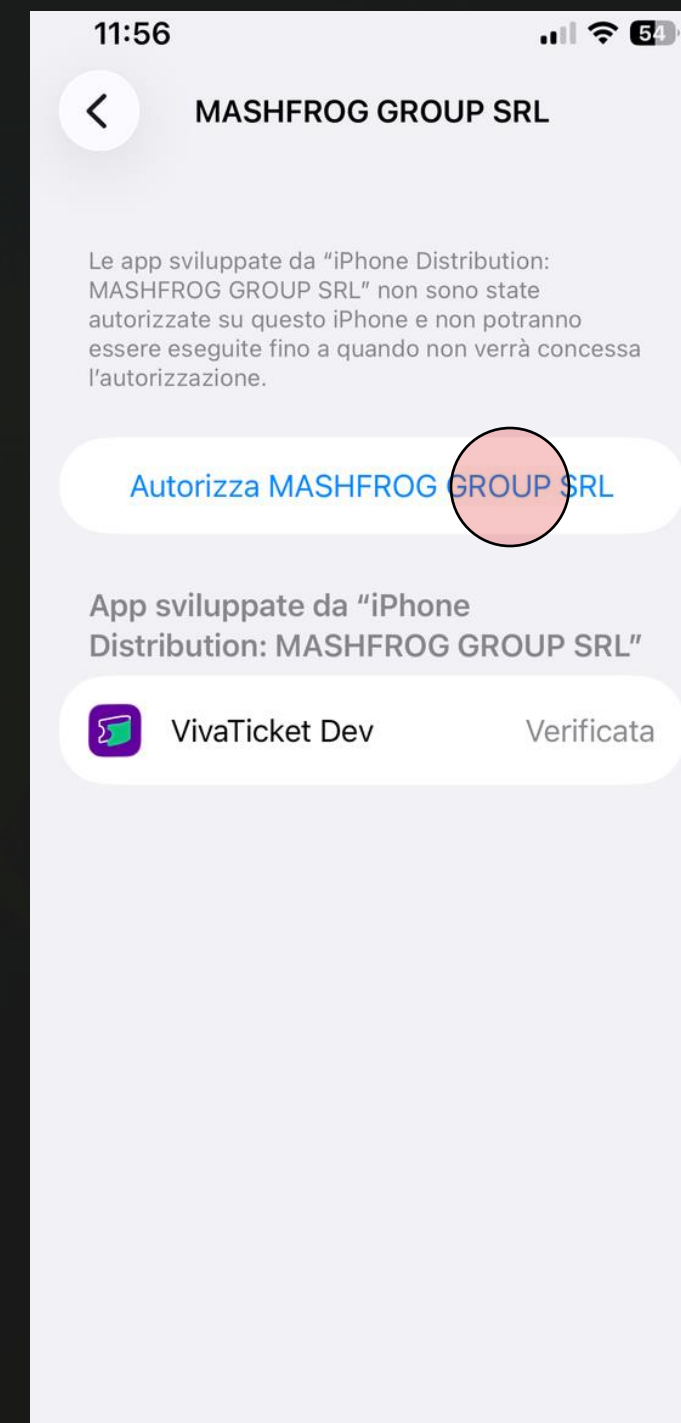
Once clicked, you'll be asked to **restart your phone** in order to complete the configuration.

Attention! The option will appear only once the app has been downloaded.

Select Mashfrog Profile



Select Trust Mashfrog



Restart your phone





Android

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Allow external apps

Open your **Settings** app.

Go to **Security and privacy** ->

More Security Settings ->

Install unknown apps. Enable the browser (e.g. Chrome) you will use to **download the application.**

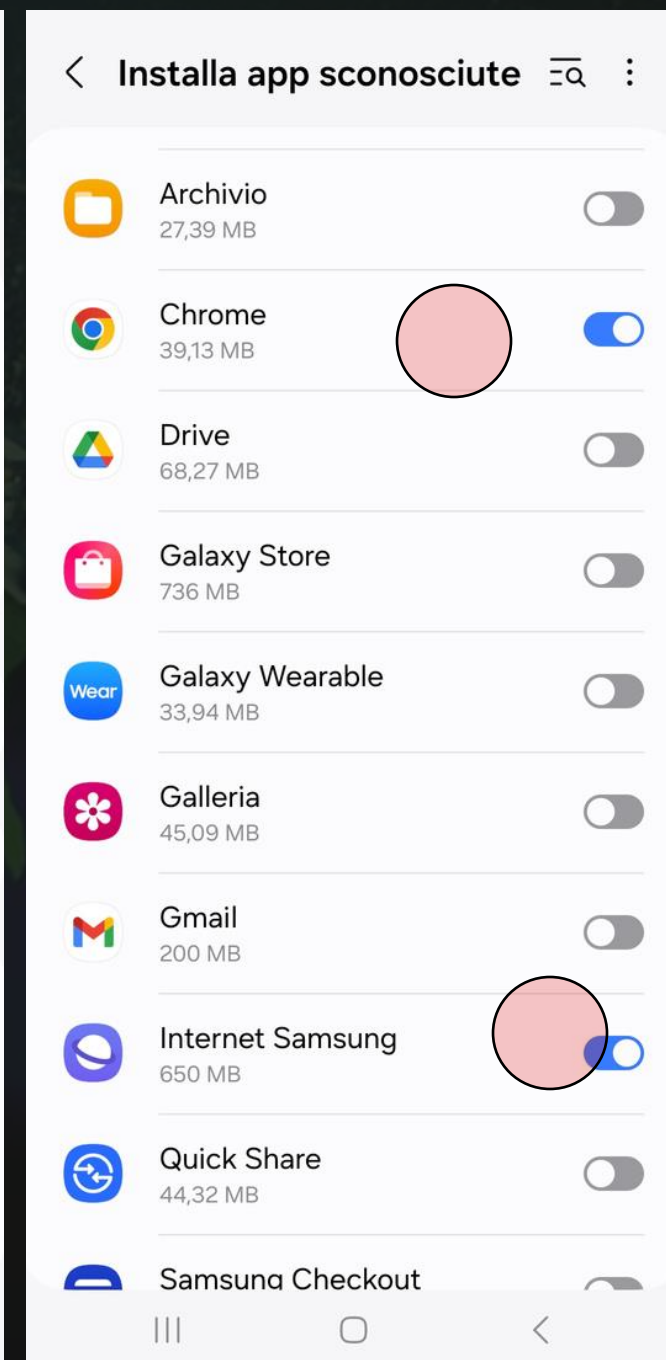
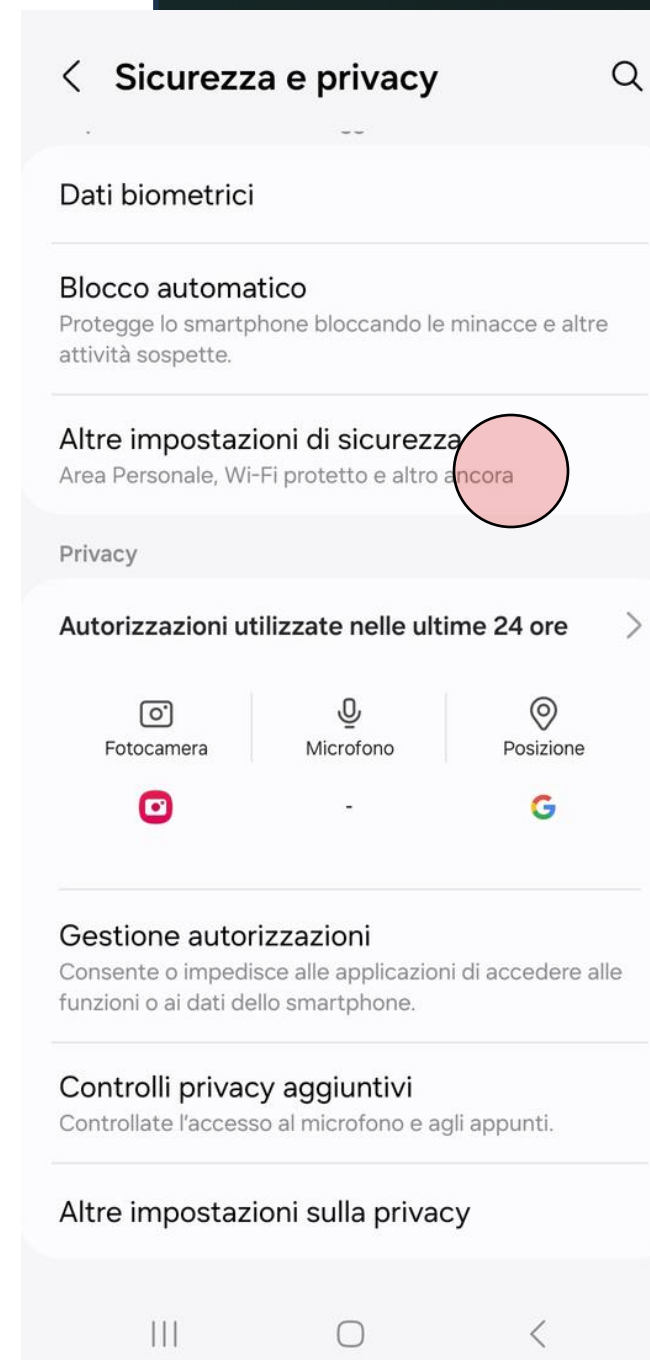
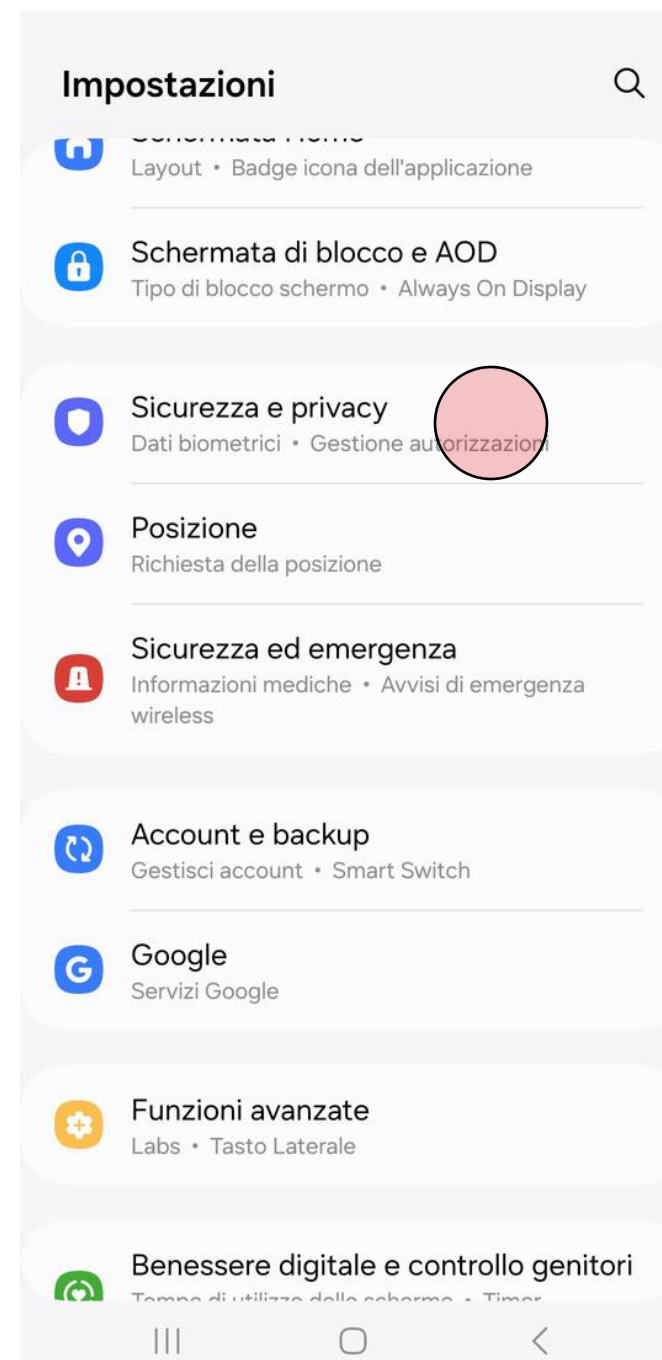
This step is on the OS version for Samsung phone, the menu might change on some devices (e.g. Privacy-> Special Access)

Go to settings

Other configs

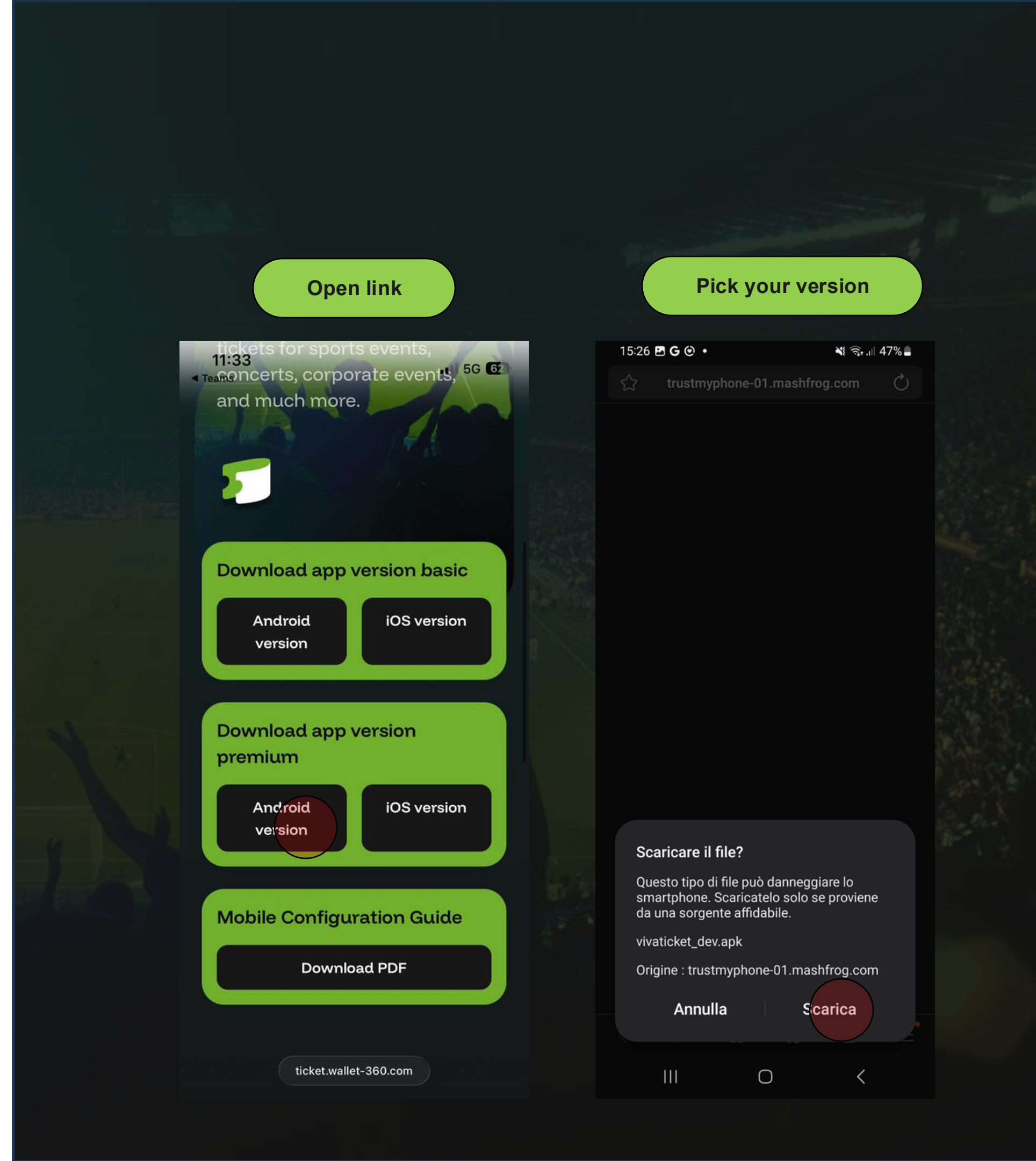
Install unverified apps

Pick your browser/s



Download the app

Open the **download page** in the **browser you've just enabled** in the previous step, and tap "Download for Android".



Finish installation

Once the **download is complete**,
open your downloads from menu,
tap the «*MILAN.....apk*» file, and
select “Install”.

